

Barnsley Council Corporate Performance

Quarter 1 2024/25



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Barnsley Council's Corporate Performance - Quarter 1

Welcome to our Corporate Performance Report

Our [Council Plan](#) sets out what we aim to achieve by 2027. Our plan gives us a clear direction around what we want to do, how we plan to do it, and how we'll measure whether we're on track to achieve it. The Council Plan has been developed by the work that has taken place for the [Barnsley 2030](#) project with residents, businesses, employees and other key stakeholders across the borough. This helped to build a picture of what Barnsley is like now and want it to be like by 2030.

Our priorities

We have 5 priorities which are supported by 12 outcomes. We have 37 Critical Success Factors (Key Performance Indicators) that will help us measure our performance against each priority and make sure we deliver the best outcomes for our borough.

The report provides the detailed information behind our quarterly narrative report which can be found on our ['How We Measure Performance'](#) page.

For any questions regarding our Corporate Performance report, please email BusinessImprovement@barnsley.gov.uk



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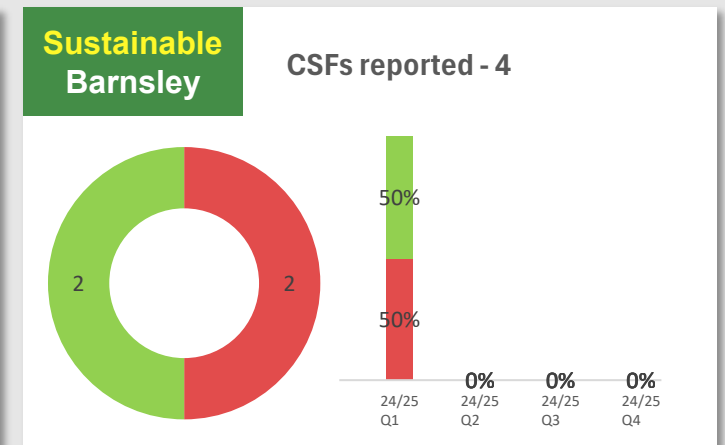
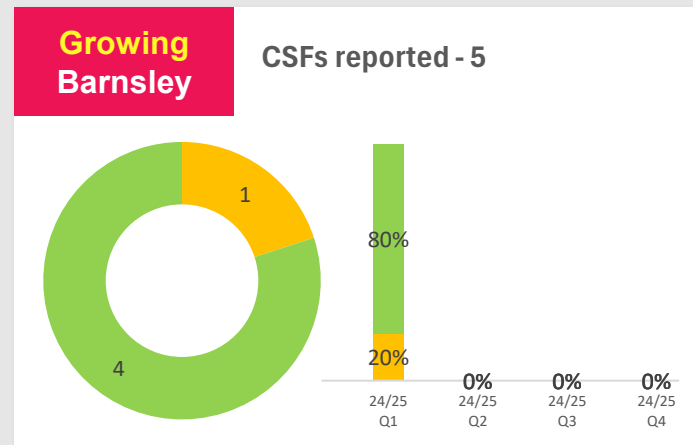
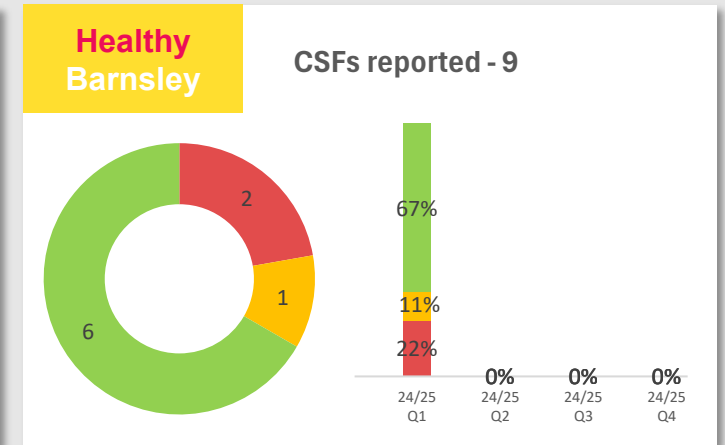
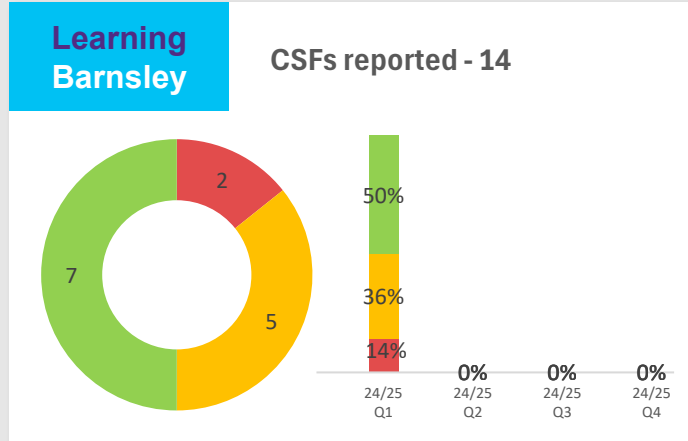
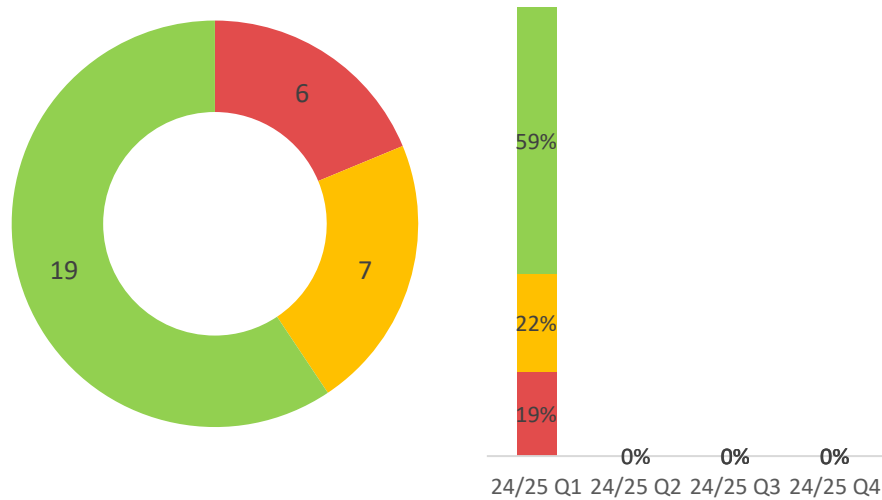
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Summary of Critical Success Factors by PRIORITY and RAG breakdown

(32 CSF's reports as we have 5 priorities reported annually in Q4 only)

All priorities Quarter 1 2024/25

CSFs reported - 32



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Learning Barnsley

	Business Unit	Target	Q1 Figure	Polarity H=High is good L=Low is good
The Number of Suspensions in all schools	Education	1750	1983	L
Primary School Attendance	Education	94.1%	93.6%	H
Secondary School Attendance	Education	91%	86.3%	H
Early Years and Childcare settings rated good or outstanding by Ofsted	Education	98%	96.2%	H
Number of visits to libraries (Digital & Physical)	Communities	170000	159980	H
Annual expenditure against the apprenticeship levy and/or transference of levy funds	Core	90%	86%	H
Number of ASC contacts that resulted in reablement (short term CSF)	Adults	350	382	H
Percentage of specialist and younger occupant care home providers rated good or outstanding	Education	70%	81.5%	H
Take up of 2 year old childcare for those eligible through economic criteria	Education	77%	78%	H
Proportion of educational settings judged good or outstanding by Ofsted	Education	91%	94.5%	H
Percentage of children on SEN Support in Schools	Education	12.1%	12.58%	H
Young People aged 10 - 17 years entering the Youth Justice System for the First Time	Education	29	8	L
Care leavers aged 19-21 engaged in education, employment or training	Children's Social Care	55%	55.6%	H

Executive Narrative (Stories of difference/mitigation)

■ The Number of Suspensions in all schools

Inclusion in schools is our highest priority, with a focus on reducing the number of suspensions across the sector. Data informs us that we are seeing improvements in certain settings but the overall figure remains high. Focused work with CEO's of Multi Academy Trusts will support in driving the inclusion agenda.

■ Proportion of educational settings judged good or outstanding by Ofsted

Children's Services Directorate are pleased that we have exceeded our original target of 91% of schools receiving Good or Outstanding Ofsted judgements. The figure now stands at 94.5% which is a pleasing upward trajectory for Barnsley. Barnsley now exceeds the national picture of 90% of schools judged good or outstanding nationally.



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Healthy Barnsley

	Business Unit	Target	Q1 Figure	Polarity H=High is good L=Low is good
Number of ASC assessments completed within 28 days of contact.	Adults	65%	54.5%	H
Number of long-term ASC service users with overdue reviews	Adults	400	480	L
Percentage of child protection for whom a visit has taken place within 10 working days	Children's Social Care	95%	86.5%	H
Percentage of Assessments for Children's Social Care carried out in 45 working days of referral	Children's Social Care	85%	81.96%	H
The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed	Adults	95%	96.3%	H
Proportion of service users completing reablement with no long-term needs	Adults	84%	85.11%	H
Proportion of ASC Contacts where the outcome is Information, Advice or Signposted	Adults	7.5%	15.31%	H
Percentage of older persons care home providers rated good or outstanding	Adults	70%	70.7%	H
Number of adults aged 18 to 64 whose long-term support needs are met by admission to residential nursing care homes (per 100,000 population)	Adults	5	4	L
The number of adults aged 65+ whose long-term support needs are met by admission to residential/nursing care homes (per 100k population)	Adults	190	110	L

Executive Narrative (Stories of difference/mitigation)

■ Number of overdue reviews

An overdue review can be allocated and worked on until it is close to its next review date, so it is important to note that not all overdue reviews are awaiting allocation. We are allocating over 60 reviews per week on average, and this have included a mixture of 12 month residential/nursing care home, carer's assessment, 6-week hospital new care package reviews and 12-month domiciliary reviews. We are undertaking 6-week permanent care reviews as part of our QA to ensure placements are appropriate. All reviews take place in person and as well as planned reviews, we are reviewing and responding to all individuals identified within organisational safeguarding. This area of work has increased as two homes have been placed into Organisational Safeguarding which has added an additional 60 reviews, along with a further 90 reviews which extremely tight timescales following the withdrawal of the provider at 2 of the extra care schemes. Some of these reviews are for new individuals who are not receiving statutory provision but have been receiving support from the schemes housing officer.

We are undertaking a review of our reporting of reviews to ensure that the process being used by workers allows for the most accurate reporting and the number of overdue reviews reduces due to reviews being closed.

The Brokerage service in ASC are experiencing some staffing issues which is impacting on those cases that are awaiting reduction / additions following reviews as they cannot be closed down due to the brokerage facility. This has been highlighted as a risk that has been escalated.

■ Percentage of CP for whom a visit has taken place within 10 working days

Recording delay whereby some visits undertaken within the month had not yet been recorded at month end. There was also a small number of children who became looked after by the local authority from a CP plan and visits were undertaken as looked after visits as opposed to CP Visits. There are significant staffing pressures in CYPT currently which does impact on the timeliness of recording in some areas.



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Growing Barnsley

	Business Unit	Target	Q1 Figure	Polarity H=High is good L=Low is good
Anti-Social Behaviour Incidents per 1,000 population	Communities	4.50	4.60	L
Town Centre Anti-Social Behaviour Incidents	Communities	125	93	L
Number of private sector jobs created	Growth & Sustainability	169	281.5	H
Town Centre footfall	Growth & Sustainability	1,923,998	2,390,032	H
Percentage of households in employment	Growth & Sustainability	86.5%	86.5%	H

Executive Narrative (Stories of difference/mitigation)

■ Anti-Social Behaviour Incidents per 1,000 population

The rate of ASB incidents across the borough has increased since the previous quarter, however when comparing with last year's current quarter it is showing a small reduction. This variation is seasonal – lighter nights and nicer weather. Off Road Biking has increased by a large amount (up by 80%), with Rowdy and Inconsiderate Behaviour also seeing a significant increase.

■ Town Centre Footfall

Q1 included the following activity that contributed to attracting and retaining footfall in the town centre: 2 Barnsley FC home matches, Flavours Food Festival, Barnsley Live music festival, Armed Forces Day and Service, 3 UEFA Euro 24 England Games, and the Barnsley 10k running race.



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Sustainable Barnsley

	Business Unit	Target	Q1 Figure	Polarity H=High is good L=Low is good
Number of new homes delivered	Growth & Sustainability	225	154	H
Household Recycling	Growth & Sustainability	45%	39.7%	H
Total number of placements to temporary accommodation	Communities	100	99	L
Visits to museum service grounds, outdoor sites, and parks	Growth & Sustainability	400,000	493,506	H

Executive Narrative (Stories of difference/mitigation)

■ Number of new homes delivered

Data provided is from January to March, this has been ratified through site visits, this is also in line with starts and completion data provided by NHBC.

■ Household Recycling

The reported figure is from January to March which is in line with statutory reporting requirements. With green waste collection switched off during January and February, we naturally see a drop in the kerbside recycling rate because of the reduction in recyclables collected. Tonnage composition remains comparable to last year with no noticeable changes in the amount collected for any given waste stream.

■ Total number of placements to temporary accommodation

Placements across all TA have increased slightly this quarter (94 to 99) but there has been an 18% increase in families placed in temporary accommodation, with 26 of the 46 family placements into TA been in B&B accommodation. The plan is still to focus on reducing the need for B&B accommodation and growing the portfolio of more suitable self contained temporary accommodation options to meet demand, but ensuring any stays in all forms of TA are minimised



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Enabling Barnsley Organisational Health

	Target	Q1 Figure	Polarity H=High is good L=Low is good
PDR completion rates	95%	69.1%	H
Performance against overall budget	100%	98%	H
Sickness days per FTE employee	2.12	1.92	L
% complaints upheld	No target set	12.6	L
% BME employees	4%	2.4%	H
% disabled employees	15%	13.8%	H

Executive Narrative (Stories of difference/mitigation)

PDR Completion Rates

We will be reviewing our approach to PDR later this year, to ensure quality conversations take place and a more agile approach is available.

Sickness days per FTE employee

Overall sickness has decreased from 6,431 FTE days lost, to 5,708 FTE days lost (decrease of 723 FTE days lost). This equates to an average 1.92 FTE days lost per employee for quarter 1, compared to 2.17 FTE days lost in quarter 4. Whilst this follows the reduction trend we usually see in quarter 1, this is even lower than quarter 1 last year (average 2.02 FTE days lost).

Mental health continues to be the highest reason for absence in quarter 1 for every directorate, but this has decreased from quarter 4. (from 2,348 days to 2,283 days) a decrease of 65 FTE days lost.

Stress remains the highest reason for mental health absence, potentially due to high workloads, recruitment challenges and absence levels elsewhere in teams.

The Managing Attendance Procedure now makes it easier for managers to support employees and manage sickness through the trigger process. All directorates have been briefed on the changes to the procedure and workshop training continues to be rolled out for all line managers.

Late absence management recording continues to impact the accuracy of data.

However, we have seen a reduction in cases where no action has been taken in quarter 1 (62%), reduced from 65% in quarter 4.

Following the approval of our new EDI Action Plan 2024- 2026, we will be closely monitoring the makeup of our employees and looking at ways to increase our diversity as an employer of choice.



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