

Keep Warm and Well

Keep warm, stay well

We want to make sure everyone in our communities has the financial support they need to stay warm and well this winter, including anyone over the State Pension age.

We know many eligible people in Barnsley are missing out on Pension Credit, which gives you extra money to help with living costs if you're a pensioner on a low income.

Our More Money in Your Pocket webpage is filled with lots of useful information on the financial support available to help you this winter. This includes our Pension Credit calculator, making it easy to find out what support you may be eligible for.

Visit [barnsley.gov.uk/MMIYP](https://www.barnsley.gov.uk/MMIYP) and check regularly for the latest information about local initiatives and sessions designed to help you.

For more information,
go to our website:



BARNSELEY
Metropolitan Borough Council

Warm homes support

We know that this winter will be difficult for many people, and our Warm Homes team are here to help.

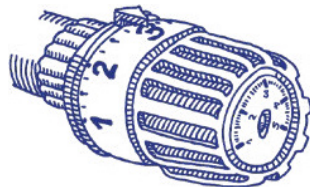
If you're worried about paying your energy bills or struggling to keep your home warm, we can help by advising you on making your home warmer and cheaper to run.

We can provide:

- Advice on how to improve your home with energy-saving measures
- Assistance with applications for grants for heating and insulation
- Information and signposting to other services including DIAL's Warm Connections, Citizens Advice and Age UK Barnsley
- Referrals to the Green Doctors for damp and mould support.

Our Warm Homes team will be attending regular events around the borough. Follow them on Facebook for more information: [facebook.com/WarmHomesBarnsley](https://www.facebook.com/WarmHomesBarnsley)

For more information, go to [barnsley.gov.uk/warmhomes](https://www.barnsley.gov.uk/warmhomes) or you can get in touch with the team by calling **01226 77 33 66** or emailing warmhomes@barnsley.gov.uk.



Advice for private tenants

If you're a private tenant renting your home from a landlord, your property should have an appropriate heating system which has been safely installed, is maintained and should be controllable by you.



If you think your property is too cold, too expensive to heat, or you have damp and mould, which is more common in winter, then ask your landlord for help. They have a legal duty to ensure the property is well maintained and to carry out repairs.

They should also ensure that working smoke alarms are installed on every level of the property and carbon monoxide detectors are fitted in rooms which have a solid fuel appliance like an open fire or log burner.

If they aren't dealing with issues in a timely manner, please tell us by calling **01226 773 555**. For more support, email safer@barnsley.gov.uk or visit [barnsley.gov.uk/services/housing/private-tenants/advice-for-private-tenants](https://www.barnsley.gov.uk/services/housing/private-tenants/advice-for-private-tenants).

The charity Shelter have a dedicated webpage to provide advice about damp and mould: [england.shelter.org.uk/housing_advice/repairs/damp_and_mould_in_rented_homes](https://www.england.shelter.org.uk/housing_advice/repairs/damp_and_mould_in_rented_homes).



Advice from Berneslai Homes



Make sure you prepare yourself for the cold this winter. Visit berneslaihomes.co.uk/coldweather for useful tips and advice to help protect you and your home. If you're worried about paying your rent or heating your home, we can help and advise you to make changes so you have more money coming in and less money going out. Please visit berneslaihomes.co.uk/support to see how the Tenants First team can help and support you.

If you have problems with damp and mould in your home, visit berneslaihomes.co.uk/dampandmould for advice, tips and how to report it. You can call Berneslai Homes on **01226 787878** or scan the QR code for more information.



Did you know?

- If you're eligible for the Warm Home Discount, you could get £150 for your energy bills over winter. Go to gov.uk/the-warm-home-discount-scheme for more information.
- The government has guidance on keeping warm and well, including a BSL video and easy-read information. This page provides advice on staying well in cold weather, covering issues such as financial help, healthy lifestyle, flu vaccinations and heating: gov.uk/government/publications/keep-warm-keep-well-leaflet-gives-advice-on-staying-healthy-in-cold-weather.
- You may also be eligible for benefits, grants and help offered by the government and energy suppliers, including the Winter Fuel Payment and Cold Weather Payment. Go to gov.uk/browse/benefits/manage-your-benefit for more information.
- If you need help to pay your energy bills, go to gov.uk/get-help-energy-bills.
- People who meet certain criteria might be able to get extra support from their energy supplier by signing up for the Priority Services Register. Speak to your supplier to see if you're eligible.

Falls prevention



While falls are not inevitable, they can be a common problem for older people, so we must all take simple steps to make sure we are not at risk. There are lots of simple things you can do to reduce your risk of falls, including:

- Regularly getting your hearing and sight checked to help identify problems early.
- If you're taking medication, make sure you have a yearly review.
- Avoid drinking excessive amounts of alcohol.
- Watch out for clutter, trailing wires, rugs, uneven floors, spills and slippery floors.
- Properly fitted shoes and slippers can help reduce slips and trips.

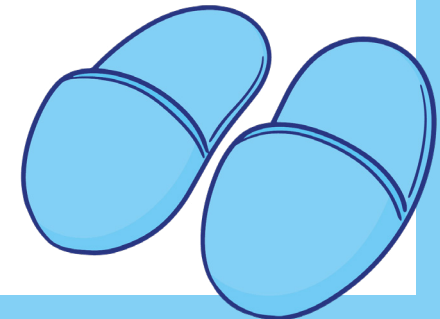
Find out more at barnsley.gov.uk/fall-proof.

Staying active is a great way to improve your strength and balance as you get older while reducing your risk of falls. Get inspired at barnsley.gov.uk/whats-your-move.

Our Barnsley Older People Physical Activity Alliance (BOPPAA) also offer a wide range of fun activities in our communities to get you moving or call **01226 776 820**.



Barnsley Older People
Physical Activity Alliance



Get a free fire home safety check

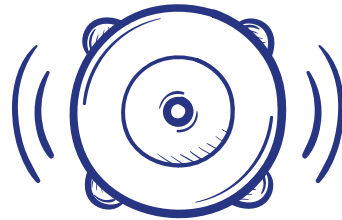
Look out for older friends and relatives this winter. Keep an eye out for potential fire hazards and make sure they have working smoke alarms.



**South Yorkshire
FIRE & RESCUE**

If the temperature drops and you use an electric heater, keep it well away from anything flammable including decorations and soft furnishings, and never use one to dry clothes.

Make sure you have a working smoke alarm on every floor of your home and test them regularly. You can also sign up for free reminders to test your smoke alarms on our website at pressthebutton.co.uk.



To check your eligibility for a Home Safety Check, please complete our online form at syfire.gov.uk/safety-advice/request-a-visit, then click Start Your Online Home Safety Check. If you're having problems with the online form, please call our hotline on **0114 253 2314** for further support.

Safe sleeping

**the
lullaby
trust**

Keeping your baby at a comfortable temperature while they sleep will help keep them safe and reduce the risk of Sudden Infant Death (SIDS).

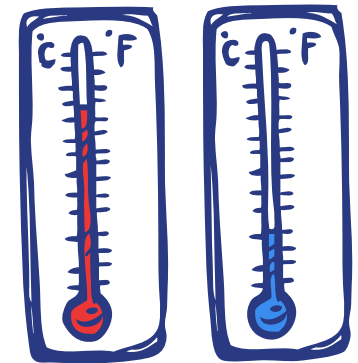
A room temperature of 16–20°C, with light bedding, is comfortable and safe for sleeping babies. Babies should never sleep with a hot water bottle, electric blanket or next to a heater, fire or radiator.

Remove outdoor clothing such as coats and hats when coming indoors, as babies can overheat because of too much clothing.

The safest place for a baby to sleep for the first six months is in their cot or Moses basket in the same room as you. Make sure the cot or Moses basket is a clear space with no cot bumpers or pillows.

For more information about safe sleeping, visit lullabytrust.org.uk.

If you want any support, you can contact our 0-19 Public Health Nursing Service on **01226 77 44 11**, email 0-19HealthTeam@barnsley.gov.uk or find us on Facebook: **Barnsley PHNS**.



Top Tips

Try to heat rooms you spend a lot of time in, such as the living room or bedroom, to at least 18°C and keep the windows closed.



DIAL's Specialist Welfare Benefits team can provide advice and assistance about benefits, check your entitlement, advise you of your options and guide you through the process. To find out more and to speak to an advisor, email first.contact@dialbarnsley.org.uk.

You can also speak to their Warm Connections team, who can help with understanding energy bills, reducing home heating loss and reduce costs.

Their energy advisors who can offer one-to-one advice and support to tackle fuel debt, talk with your suppliers, apply for warm home discounts and other energy grants. Email warm.connections@dialbarnsley.org.uk to speak to them.

You can also call **01226 240 273** or visit dialbarnsley.org.uk for more information.

For local advice and support on money, benefits and more call Age UK Barnsley on **01226 776 825**.

Wearing multiple layers of thin clothing can keep you warmer than one thicker layer.



We all have the right to live free from harm and neglect. If you're worried about your safety or that of your friends or family, please call: **01226 773300** adult's or **01226 772423** for children.

In an emergency, always call 999. If your call is out of hours, please call **01226 787789**. If you're deaf and worried about an adult's safety, please text **61009**, starting your message with the word SAFE.

Visit barnsley.gov.uk/safeguarding for more information.

Stay as active as you can. Moving around more will help your physical and mental health. See barnsley.gov.uk/whats-your-move for more information and ideas on staying active.



Look out for others during cold weather, particularly older neighbours, family friends and neighbours who may need extra support during cold weather. Keep in touch with them and ask whether they are feeling unwell, or whether they need any practical help.

Barnsley's Welcoming Spaces will be open across the borough for everyone, offering a warm and friendly welcome. For full details about Welcoming Spaces and other available support, go to barnsley.gov.uk/MMIYP.



Keep up to date with weather warnings on the Met Office website: metoffice.gov.uk.

If you're worried about someone sleeping rough, please report it to Streetlink at streetlink.org.uk, by emailing advice.services@barnsley.gov.uk or calling **01226 773 870**.

If you're struggling to pay your gas or electricity bills, are in debt to your energy supplier, or want to know more about switching or fixing tariffs, Citizens Advice Barnsley's energy advisers can help!

Request an advice appointment online at barnsleycab.org.uk/get-advice or drop into their Wellington House office on Tuesdays between 9.30am and 12.30pm to speak to an adviser.

Need medical advice?

Visit your pharmacist at the first sign of illness; they are a trained medical professional who can help you with many common ailments and illnesses.

If you need urgent medical help or advice, call 111 or visit NHS 111 online at 111.nhs.uk. This service is available 24/7. In an emergency, always call **999**.

Remember that GP appointments are now available at evenings and weekends in Barnsley. Call iHEART Barnsley on **01226 242 419** or visit barnsleyhealthcarefederation.co.uk/patient-services/out-of-hours-care.

You can also download the NHS app to your smart device, where you can check your symptoms, book appointments and order repeat prescriptions.

Tell Healthwatch about your experiences

“You can’t imagine what we’ve been through” – then tell us!

Have you needed to use mental health services, care homes, pharmacists, optometrists or any other health and social care services in Barnsley?

Healthwatch Barnsley would like to hear your feedback on your own and your families’ experiences of using these services.

They’re independent and have the power to make sure NHS leaders and other decision makers listen to your voice and improve standards of care for people in Barnsley.

Call **01226 320 106**, email hello@healthwatchbarnsley.org.uk or visit healthwatchbarnsley.org.uk.

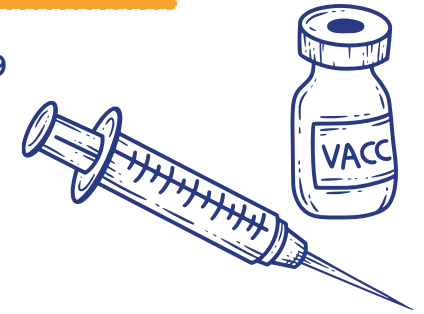
healthwatch
Barnsley

Boost your immunity this winter

Illnesses such as flu and COVID-19 spread more easily in winter when we spend more time together indoors, potentially making people very ill. Having your vaccines will help you stay healthy.

Getting your flu and COVID vaccines are two of the most important things you can do to keep yourself and others around you safe this winter. If you’re vaccinated and catch flu or COVID-19 this winter, you’re likely to have milder symptoms and recover faster.

If you’re eligible, you’ll be contacted by the NHS to remind you where you can get the vaccine locally. You’ll be able to check whether you’re eligible and book an appointment online by visiting the NHS App or nhs.uk website. If you can’t get online, you can call 119 for free.



Keeping Barnsley's roads safe this winter

Our gritting team will be working through the winter to keep our primary routes clear across the borough.

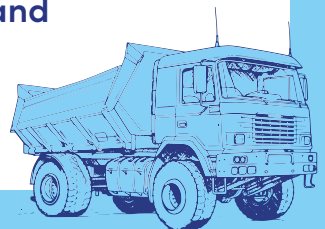
Our teams will be on standby around the clock until the end of April, ready to head out and grit main routes day or night.

We'll be monitoring our weather stations around the borough which, along with specialised daily forecasts, let us know when we need to head out and grit the roads. We also monitor air and road temperatures, rainfall, road moisture, cloud cover, wind direction, and residual salt.

Please take care when travelling in colder weather, check that your vehicle is winter ready, and leave plenty of time for your journey in adverse weather.

The grit we provide in grit bins should be used to treat the pavements and roads in your area that we don't grit. You shouldn't use it on your own property.

For more information on gritting routes and grit bin locations, visit [barnsley.gov.uk/gritting](https://www.barnsley.gov.uk/gritting) or call our customer services team on **01226 773 555**.



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