

## Self-Neglect Risk Matrix Score

# Self-Neglect assessment tool – Appendix 1

#### **Physical Wellbeing & Medication**

Risk level	Indicating factors	X if applies	Rationale behind this decision
	The individual is accepting healthcare		
	intervention		_
	The individual is taking prescribed medication		_
	No evidence of dehydration/weight loss		
	No evidence of		
risk	infection/diarrhoea/vomiting/other which is impacting on their health and wellbeing		
	No evidence of untreated skin conditions such as		
	ulcers, skin sores etc. which is impacting on their health and wellbeing		
Any other risks			
identified			
	Sporadic acceptance of healthcare intervention -		
	no identified impact on their health and wellbeing currently		
	Sporadic taking of prescribed medication - no identified impact on their health and wellbeing currently		
Low risk	The individual is not consistently eating and some evidence of dehydration/weight loss - no		
	identified impact on their health and wellbeing currently		
	Some evidence of		
	infection/diarrhoea/vomiting/other - no identified impact on their health and wellbeing currently		
	Some evidence of untreated skin conditions such		
	as ulcers, skin sores etc - no identified impact on their health and wellbeing currently		
Any other			-
risks identified			

	Sporadic acceptance of healthcare intervention which is having a negative impact on their health and wellbeing	
Moderate risk	Sporadic taking of prescribed medication which is having a negative impact on their health and wellbeing	
	The individual is not consistently eating and some evidence of dehydration/weight loss which is having a negative impact on their health and wellbeing	

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	Some evidence of infection/diarrhoea/vomiting/		
	which is having a negative impact on their health		
	and wellbeing		
	Some evidence of untreated skin conditions such		
	as ulcers, skin sores etc. which is having a		
	negative impact on their health and wellbeing		
Any other			
risks			
identified			
laentifiea			
	The individual is declining healthcare intervention		
	which is compromising and impacting on their		
	health and wellbeing and resulting in significant		
	or life-threatening harm E.g., evidence of open		
	wounds and refusing to consent to treatment.		
	The individual is refusing to take prescribed		
	medication which is compromising and impacting		
	on their health and wellbeing and resulting in		
	significant or life-threatening harm.		
	Evidence of significant dehydration/weight loss		
High risk	which is compromising and impacting on their		
nightisk			
	health and wellbeing and resulting in significant		
	or life-threatening harm.		
	Evidence of infection/diarrhoea/vomiting/other		
	which is compromising and impacting on their		
	health and wellbeing and resulting in significant		
	or life-threatening harm		
	Evidence of untreated skin conditions such as		
	ulcers, skin sores etc. which is compromising and		
	impacting on their health and wellbeing and		
	resulting in significant or life-threatening harm		
Any other			
risks			
identified			
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#### Mental Health/Wellbeing

Risk level	Indicating factors	X if applies	Rationale behind this decision
	No concerns regarding mental health		
	The individual is accepting health/support		
No identified	services		
risk	The individual is attending health/support		
	appointments		
	Taking prescribed medication		
Any other risks identified			
Low risk	Some concerns regarding mental health - no identified impact on their health and wellbeing currently		

	Attendance at health/other appointments is	
	sporadic. - no identified impact on their health and	
	wellbeing currently	
	Sporadic engagement with support services	
	- no identified impact on their health and	
	wellbeing currently	
	Not consistently taking medication	
	<ul> <li>no identified impact on health and</li> </ul>	
	wellbeing currently	
Any other risks		
identified		
	Some concerns regarding mental health	
	which is having a negative impact on their	
	health and wellbeing	
	Attendance at health/other appointments is	
	sporadic which is having a negative impact on their health and wellbeing	
Moderate risk	Sporadic engagement with support services	
	which is having a negative impact on their	
	health and wellbeing	
	Not consistently taking medication which is	
	having a negative impact on their health and	
	wellbeing	
Any other risks identified		
lacitinea		
	Concerns regarding mental health which is	
	compromising and impacting on their health and wellbeing and resulting in significant or	
	life-threatening harm	
	Attendance at health/other appointments is	
	sporadic which is compromising and	
	impacting on their health and wellbeing and	
	resulting in significant or life-threatening	
	harm	
High risk	Sporadic engagement with support services	
	which is compromising and impacting on	
	their health and wellbeing and resulting in	
	significant or life-threatening harm	
	Not consistently taking medication which is	
	compromising and impacting on their health	
	and wellbeing and resulting in significant or life-threatening harm	
	Risk of Mental Health Crisis	
Any other risks		
identified		

## Managing and Maintaining Nutrition

Risk level	Indicating factors	X if applies	Rationale behind this decision
	The individual is aware of own nutritional needs and can manage and maintain nutritional needs independently.		
No	No evidence of weight loss/weight gain		
identified risk	Kitchen space is uncluttered, and the environment is clean		
	Kitchen appliances suitable to persons needs are used as and when required		
Any other risks identified			
	The individual has some awareness of nutritional needs - no identified impact on their health and wellbeing. currently		
	Some evidence of weight loss/weight gain (consider health related issues). No identified impact on their health and wellbeing currently		
Low risk	Kitchen space is becoming cluttered and evidence that the person is not able to keep the environment clean. No identified impact on their health and wellbeing currently		
	No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. No identified impact on their health and wellbeing currently		
	Food sometimes isn't a priority compared to Alcohol or drugs which results in missing meals and or not having food available.		
-	ner risks htified		
Moderate risk	The individual has some awareness of nutritional needs, can access some food but this can be inconsistent which is having a negative impact on their health and wellbeing		

Some evidence of weight loss/weight gain (consider health related issues) which is having a negative impact on their health and wellbeing Kitchen space is becoming cluttered and evidence that the person is not able to keep the environment clean which is having a negative impact on their health and wellbeing No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. which is having a negative impact on their health and wellbeing	
Kitchen space is becoming cluttered and evidence that the person is not able to keep the environment clean which is having a negative impact on their health and wellbeing No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. which is having a	_
the person is not able to keep the environment clean which is having a negative impact on their health and wellbeing No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. which is having a	
which is having a negative impact on their health and wellbeing No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. which is having a	_
wellbeing No usable appliances such as fridge freezer, cooker, microwave, kettle, toaster etc. which is having a	_
microwave, kettle, toaster etc. which is having a	
	1
Food regularly isn't a priority compared to Alcohol or drugs which results in missing meals and or not having	
food available.	
Any other risks	
identified	
Evidence that food and drink is not a priority which is	
leading to concerns such as	
dehydration/malnutrition/significant weight loss etc.	
which is compromising and impacting on their health and wellbeing and resulting in significant or life-threatening	
harm	
No evidence of food in the property or evidence of	
mouldy and out of date food items which is	
compromising and impacting on their health and	
wellbeing and resulting in significant or life-threatening	
High risk harm	
Kitchen area is not usable due to unsanitary conditions	
or clutter which is compromising and impacting on their	
health and wellbeing and resulting in significant or life-	
threatening harm	
The individual is not able to use appliances (or no useable appliances) such as fridge freezer, cooker,	
microwave, kettle, and toaster independently and	
refuses support which is compromising and impacting on	
their health and wellbeing and resulting in significant or	
life-threatening harm	
Food is rarely a priority compared to Alcohol or drugs	
which results in missing meals and or not having food	
available.	
Any other	
risks	
identified	

## Maintaining Personal Hygiene/Being Appropriately Clothed

Risk level		Rationale behind this decision
No identified	Evidence that the person is maintaining their	
risk	personal hygiene	

	The individual is a surger in the state of C and	
	The individual is appropriately clothed for the	
	weather. For example, the person is clean,	
	bathed and groomed regularly with clean, weather appropriate clothes	
Any other		
risks		
identified		
	Is unable to maintain regular personal	
	hygiene.	
	- no identified impact on their health and	
Low risk	wellbeing currently	
	The individual is wearing inappropriate	
	clothing for the weather - no identified impact	
	on their health and wellbeing currently	
Any other		
risks		
identified		
	Is unable to maintain regular personal	
	hygiene which is having a negative impact on	
	their health and wellbeing	
	The individual is wearing inappropriate	
Moderate risk	clothing for the weather which is having a	
FISK	negative impact on their health and wellbeing	
	Limited number of clothes available to change	
	them according to the weather and or wash	
	them.	
Any other		
risks		
identified		
	Consistently fails to maintain personal	
	hygiene which is compromising and impacting	
	on their health and wellbeing and resulting in	
	significant or life-threatening harm	
	Wearing clothes inappropriate for the weather	
High risk	which is compromising and impacting on their	
	health and wellbeing and resulting in	
	significant or life-threatening harm	
	No change of clothes available to change	
	them according to the weather and or wash	
Any ather	them.	
Any other risks		
identified		
identined		

#### MANAGING TOILET NEEDS

Risk level		Rationale behind this decision
No identified risk	The individual can manage and maintain own toileting needs	

	No evidence of skin breakdown	
	No identified risk to people providing support	
	or services	
	Has full access to bath/bathroom	
	appliances	
Any other risks identified		
	Maintaining toileting needs is sporadic some	
	evidence of faecal matter and urine - no	
	identified impact on their health and wellbeing currently	
	Slight evidence of skin breakdown - no	
	identified impact on their health and	
I and state	wellbeing currently	
Low risk	Some identified risk to people providing support or services because of individual's	
	ability to meet toileting needs – no identified	
	impact on their health and wellbeing	
	currently	
	No usable and or accessible bath/bathroom appliances - no identified impact on their	
	health and wellbeing currently	
Any other risks identified	Maintaining toileting needs is sporadic some	
	evidence of faecal matter and urine which is	
	having a negative impact on their health and	
	wellbeing	
	Evidence of skin breakdown which is having a negative impact on their health and	
	wellbeing	
Moderate risk	Evidence of faecal matter and urine which is	
i louci dec risk	having a negative impact on the health and	
	wellbeing of others including people providing support or services	
	No usable and or accessible bath/bathroom	
	appliances which is having a negative impact	
	on the health and wellbeing of others including people providing support or	
	services	
Any other risks	8	
identified	Maintaining toilating poods is speed is served	
	Maintaining toileting needs is sporadic some evidence of faecal matter and urine which is	
High risk	compromising and impacting on their health	
	and wellbeing and resulting in significant or	
	life-threatening harm	

	Evidence of skin breakdown which is compromising and impacting on their health and wellbeing and resulting in significant or life-threatening harm Evidence of faecal matter and urine which is compromising and impacting on their health and wellbeing and resulting in significant or life-threatening harm No usable and or accessible bath/bathroom appliances which is compromising and impacting on their health and wellbeing and resulting in significant or life-threatening	
Any other risks identified	harm	

## Maintaining a Habitable Home

Risk Level	Indicating Factors	X if applies	Rationale behind this decision
No identified risk	Property is well maintained, usable and safe Amenities such as heating, electricity and water are all usable and in fully working order Fully usable kitchen and bathroom, appliances are safe and in working order Organisations with an interest in the property, for example, staff working for utility companies (water, gas, and electricity), housing services etc. have full access as required No evidence of infestations such as rats, vermin, flies, maggots etc. Animals in the property are well cared for and are not a concern for the individual		
Any other risks identified.			
Low risk	Some evidence of neglecting household maintenance with no identified impact on health, wellbeing, and safety currently Amenities such as heating, electricity and water may show signs of needing some maintenance or repair, no identified impact on their health and wellbeing at this time Evidence of hoarding		

	Not consistently allowing access to other organisations with an interest in the property, for example, staff working for utility companies (water, gas, electricity), housing services etc. with no identified impact on their health and wellbeing currently Some evidence that animals within the property	
	are not being fully cared for, no identified impact on the individual's health and wellbeing at this time. (Contact RSPCA for advice) Risk of homelessness.	
Any other risks identified		
	Evidence of neglecting household maintenance and therefore creating hazards which is having a negative impact on their health and wellbeing Amenities such as heating, electricity and water need maintaining which is having a negative impact on the health and wellbeing of the individual and others including people providing support or services Evidence of hoarding Refusing to allow access to other organisations	
MODERATE RISK	with an interest in the property, for example, staff working for utility companies (water, gas, electricity), housing services etc., which is having a negative impact on their health and wellbeing Some evidence of infestations such as rats, vermin, flies, maggots etc. which is having a negative impact on their health and wellbeing (Contact Environmental Health) Failure to meet animal(s) needs which is having an impact on the individual's health and wellbeing (Contact RSPCA for advice 0300 1234999) Homeless but using services / hostels to prevent	
Any other	from sleeping rough.	
risks identified		
High risk	No essential amenities which are compromising and impacting on their health and wellbeing and result in significant or life-threatening harm. Evidence of hoarding which prevents safe use of any amenities within the home which could compromise and impact on health and wellbeing and result in significant or life-threatening harm. Evidence of infestations such as rats, vermin, flies, maggots etc. which could compromise and impact on the individual's health and wellbeing and result	

	in cignificant or life threatening harm (Contact		
	in significant or life-threatening harm (Contact		
	Environmental Health)		
	Risk of fire which could compromise and impact on		
	the health and wellbeing of the individual or		
	another person visiting, (including people		
	providing support or services), and result in		
	significant or life-threatening harm.		
	Contact SYFR who will visit the person and offer		
	support, information, and appropriate		
	interventions -		
	https://www.syfire.gov.uk/contact/.		
	·		
	Failure to meet animal(s) needs which is		
	compromising and impacting on the individual's		
	health and wellbeing and result in significant or		
	life-threatening harm (Contact RSPCA)		
	Living areas are not usable due to unsanitary		
	conditions or clutter which is compromising and		
	impacting on the individual's health and wellbeing		
	and result in significant or life-threatening harm.		
	Neglecting household maintenance to the extent		
	that the property becomes dangerous e.g., unsafe		
	gas, electric, water or structural damage (unsafe		
	floorboards, roof etc.) which is compromising and		
	impacting on the health and wellbeing of the		
	individual or another person visiting, (including		
	people providing support or services). The extent		
	of which may result in significant or life-		
	threatening harm.		
	Homeless, sleeping rough and impacting on their		
	safety.		
Any other			
risks			
identified			

#### **FINANCIAL/BENEFITS**

Risk Level	Indicating Factors	X if	Rationale behind this decision
		applies	this decision
	The individual can manage and maintain		
	own finances		
	No evidence of		
risk	No identified risk to people providing support		
	or services		
	Has full access to bath/bathroom appliances		
Any other risks			
identified			

Low risk	Finding it hard to cope with finances, may	
	require support but not impacting on	
	wellbeing.	
	Requires support in identifying and applying	
	for any benefits that they may be intitled to.	
Any other risks		
identified		
	Finding it increasingly hard to cope with	
	finances, requires support as it is impacting	
	on wellbeing.	
Moderate risk	Requires support in identifying and applying	
	for any benefits that they may be intitled to.	
	Makes unwise financial decisions but not	
	impacting significantly.	
Any other risks		
identified		
	Unable to cope with finances, requires	
	support as it is having a significant	
	impacting on their wellbeing.	
High rick	No current income and at extreme risk of	
High risk	exploitation.	
	Makes unwise financial decisions and	
	impacting significantly on ability to pay bills	
	and buy food.	
Any other risks		
identified		

## Risk assessment and referral summary

## Please mark an 'x' below to indicate the highest level of risk recorded.

No indicators higher than low risk
No indicators higher than moderate risk
ANY of the indicators are of HIGH RISK

Further comments/ Decision making Rationale