



Barnsley's Safeguarding Adults Board - Annual Report 2022/23

Our ambitions

- To keep adults safe from abuse by making sure we offer good quality services.
- To give people the information they need to prevent abuse and tell us if they're being harmed.
- To work together with our communities to make sure we're keeping people safe and learning lessons to improve our work.

The Board's Independent Chair helps us make our ambitions possible, **encouraging organisations across Barnsley to work better together for our residents.**



Safeguarding is everybody's business.

If you feel you're being mistreated, harmed or abused, or know someone who is, visit barnsley.gov.uk/safeguarding to report your concerns and find out how we can help you.

To read the full Annual Report and learn more about our Safeguarding Adults Board, visit barnsley.gov.uk/BSAB.

What we achieved in 2022/23



We offered **more free training to workers and volunteers**, sharing our skills across Barnsley.



We **refreshed our newsletters**, giving people new ways to learn more about our work.



Our **customer engagement role** is creating new ways to work with community groups.



We **worked with the Safeguarding Adults Forum by Experience** to improve our leaflets.



We worked with partners to host another **successful Safeguarding Awareness Week**.



Our **Preparing for Adulthood team** is helping young people stay safe as they become adults.



We learnt lessons from cases and **made changes to keep our communities safe**.



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What did the people we supported say about their experiences?

We work with adults to help them be part of stopping the harm and abuse they experience.

We do this by working with them, **using the five key principles of Making Safeguarding Personal:**

- Talk to me, hear my voice.
- Involve me in decisions and meetings.
- Work with me to resolve my concerns and let me move on with my life.
- Support me to be safe, now and in the future.
- Work with me, knowing you have done all you should.

Did we keep people safe?

92% of adults we worked with said that we had done what they asked us to do to make them feel safer.

Did we help adults feel safer in the future?

93% of adults told us our support had removed all the risks of further harm or reduced the risk of harm.

Rosie's story

Please note the names in this story have been changed.

Rosie, an Armed Forces veteran, needed help with her hoarding, which affected all the rooms in her home. She lives with bipolar disorder and struggles with agoraphobia.

Over the last four years, Rosie has sadly lost her husband, a fellow veteran, and twin brother. Her son lives overseas and is not aware of her struggles.

Adult Social Care and housing officers visited Rosie's home, but were initially denied access. Rosie eventually allowed them in and agreed to attend a meeting with local organisations that could help her make a plan to reduce the risks linked to her hoarding.

Weekly visits helped officers to build a strong relationship with her. They helped Rosie in addressing the issues and selling old items to help her buy new ones that had yet to be worn or used.

Rosie has become a regular attendee at the people-led D' Clutter group, which she enjoys. Rosie told us:

"It's dragged me from a very bad place, and I have had endless support from housing and social care to move on slowly. I have moved on from that place and wouldn't be where I am now without their support. I wasn't aware of the support available from the council - it's changed my life."



**SAFEGUARDING
BARNSLEY
TOGETHER**



**BARNSLEY
SAFEGUARDING**
ADULTS BOARD